



Customer Service and Storage Agreement: 2018-Current

FOR VALUABLE CONSIDERATION BETWEEN ALL PARTIES HERETO, THE UNDERSIGNED OWNER (OWNER) OF THE PERSONAL PROPERTY (PROPERTY) AND/OR SERVICE REQUEST AS SPECIFICALLY ITEMIZED BELOW, ACKNOWLEDGES AND AGREES TO THE FOLLOWING TERMS AND CONDITIONS.

1. That Owner currently has the Property fully insured so as to protect the Property against any and all damages, theft or injury caused to said Property and shall maintain in same at all times;
2. That subcontracted storage facility/premise property owner does not maintain or carry insurance for third party personal Property as stored with said facility owner;
3. That Lake Country Portering does carry current liability insurance; however Owners Property insurance is primary and assumes all risk of loss, damage and/or theft of personal Property assumed during the complete service period and storage time frame.
4. That Owner understands and agrees that owner's personal Property may be placed for a period of no more than 15 days outside after pick-up of said Property (service days) and Owner assumes all risk of loss, damage and/or theft of Property during this time frame;
5. That Owner understands that Property dropped off by Owner may be placed for a period of no more than 15 days outside after drop-off of said Property (service days) and Owner assumes all risk of loss, damage and/or theft of Property during this time frame;
6. That Owner understands and agrees that from the time of pick-up or drop off of Property to be serviced and stored, until such time that the Property is returned, neither Lake Country Portering, its employees or owners, and/or storage facility owners or subcontractors are liable or responsible for any damage, loss, therefor otherwise due to but not limited to: strikes, weather conditions, storms, lightning, hail, wind, water, flood, tornadoes, vandalism, fire, acts of God, rodents mice, pets, insects, animals or any other condition or occurrence.
7. That Owner is fully responsible for arranging and confirming all times for Property pick-up, drop off and delivery and for supplying and fastening mooring, storage or travel covers to the Property. Lake Country Portering is not responsible for any damages of mooring, travel, storage covers of Property experienced during transport, service and storage season of Property.
8. That in the event Owner desires any service/repair work to the Property being picked up, said service/repair work shall be specifically itemized and discussed with Lake Country Portering herein and only those itemized service/repairs shall be performed;
9. That services offered by Lake Country Portering to Owner's Property that are covered under this agreement include but are not limited to: automobile and boat cleaning and detailing services, storage services, watercraft winterization, light maintenance and repair services.
10. This agreement does not constitute a bailment arrangement between the parties, nor does it imply that Lake Country Portering, its employees or owners, and/or storage facility/premise property owner or subcontractor accept responsibility for the care, custody and control of the personal Property. Rather, Lake Country Portering, its employees and owners, and storage facility/premise property owner or subcontractor shall utilize their best efforts, knowledge and experience to perform requested services, pick-up/drop-off, and/or store said personal Property, and delivery of the same back to Owner.
11. That the Owner, for the sole consideration whereof, hereby acknowledges and for his/her heirs, executors, administrators, successors, and assigns release, acquit and forever discharge Lake Country Portering, its employees and owners, and/or storage facility/premise owner, their agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations, subsidiaries, affiliated companies or partnerships which he (they), (it) might own, be owned by or be associated with in any way, and also including any and all insurance companies which might provide coverage to them of and from any claims, actions, causes of action, demands, rights, damages, costs, losses of services, expenses and compensation whatsoever, which the undersigned now have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen claims and/or causes of action resulting from or related to the property that is subject to this agreement.
12. That Owner understands and unconditionally agrees to:
 - A. Full payment of all services, parts, labor, and/or storage fees as referenced in the invoice provided to owner upon completion of work.
 - B. accepting full responsibility to inquire and understand all service and storage rates prior to any drop-off/pick-up of Property by Lake Country Portering for service(s) and/or storage. Any Property dropped-off/picked-up by Lake Country Portering is direct acknowledgement and agreement to all conditions of this agreement, including pricing and payment terms as listed on the Lake Country Portering website, or posted at the Lake Country Portering facility, or referenced in Owner's invoice.
 - C. Lake Country Portering reserves the right, in its sole discretion to change and/or update its service(s) and storage pricing without prior notification to Owner(s) or customers. Service(s) and storage pricing is available upon Owner's verbal request/quote, or for viewing on Lake Country Portering's website, facility premise, and is Owner's responsibility to confirm prior to any storage or service delivery.
13. That Owner understands and agrees that any unpaid service and/or storage invoice balance over 60 days delinquent from invoice date is subject to monthly compounded calculated interest rate of 15%. Lake Country Portering reserves the right to withhold delivery and/or pickup of any personal Property that is subject to an outstanding delinquent invoice as referenced by invoice date. Any personal Property not picked up by June 15th of the

current storage season (fall/winter) is subject to a \$50/month fee. Lake Country Portering will provide at least one telephonic/text/email notice for pick up.

The signature below, or any Owner verbal request, acknowledgement and acceptance of Lake Country Portering's offered services/storage, or any Owner drop-off of personal Property for services/storage, is conclusive consent of the Property to all terms and conditions of this agreement.

Property Type: _____ Pick up/Drop Date: _____

Property Owner Signature(if applicable upon Owner request): _____