



CUSTOMER SERVICE & STORAGE AGREEMENT: 2018 - CURRENT

For valuable consideration between all parties hereto, the undersigned owner (OWNER) of the personal property (PROPERTY) and/or service request as specifically itemized below, acknowledges and agrees to the following terms and conditions.

1. That Owner currently has the Property fully insured so as to protect the Property against any and all damages, theft or injury caused to said Property and shall maintain in same at all times;
2. That subcontracted storage facility/premise property owner does not maintain or carry insurance for third party personal Property as stored with said facility owner;
3. That H2O Marine/LCP does carry current liability insurance; however Owners Property insurance is primary and assumes all risk of loss, damage and/or theft of personal Property assumed during the complete service period and storage time frame.
4. That Owner understands and agrees that owner's personal Property may be placed for a period of no more than 15 days outside after pick-up of said Property (service days) and Owner assumes all risk of loss, damage and/or theft of Property during this time frame;
5. That Owner understands that Property dropped off by Owner may be placed for a period of no more than 15 days outside after drop-off of said Property (service days) and Owner assumes all risk of loss, damage and/or theft of Property during this time frame;
6. That Owner understands and agrees that from the time of pick-up or drop off of Property to be serviced and stored, until such time that the Property is returned, neither H2O Marine/LCP, its employees or owners, and/or storage facility owners or subcontractors are liable or responsible for any damage, loss, therefore otherwise due to but not limited to: strikes, weather conditions, storms, lightning, hail, wind, water, flood, tornadoes, vandalism, fire, acts of God, rodents mice, pets, insects, animals or any other condition or occurrence.
7. That Owner is fully responsible for arranging and confirming all times for Property pick-up, drop off and delivery, and for supplying and fastening mooring, storage or travel covers to the Property. H2O Marine/LCP is not responsible for any damages of mooring, travel, storage covers of Property experienced during transport, service and storage season of Property.
8. That in the event Owner desires any service/repair work to the Property being picked up, said service/repair work shall be specifically itemized and discussed with H2O Marine/LCP herein and only those itemized service/repairs shall be performed;
9. That services offered by H2O Marine/LCP to Owner's Property that are covered under this agreement include but are not limited to: automobile and boat cleaning and detailing services, storage services, watercraft winterization, light maintenance and repair services.
10. This agreement does not constitute a bailment arrangement between parties, nor does it imply that H2O Marine/LCP, its employees or owners, and/or storage facility/premise property owner or subcontractor accept responsibility for the care, custody and control of the personal Property. Rather, H2O Marine/LCP, its employees and owners, and storage facility/premise property owner or subcontractor shall utilize their best efforts, knowledge & experience to perform requested services, pick-up/drop-off, and/or store said personal Property, & delivery of the same back to Owner.
11. That the Owner, for the sole consideration whereof, hereby acknowledges and for his/her heirs, executors, administrators, successors, and assigns release, acquit and forever discharge H2O Marine/LCP, its employees and owners, and/or storage facility/premise owner, their agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations, subsidiaries, affiliated companies or partnerships which he (they), (it) might own, be owned by or be associated with in any way, and also including any and all insurance companies which might provide coverage to them of and from any claims, actions, causes of action, demands, rights, damages, costs, losses of services, expenses and compensation whatsoever, which the undersigned now have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen claims and/or causes of action resulting from or related to the property that is subject to this agreement.

12. That Owner understands and unconditionally agrees to:
- a. Full payment of all services, parts, labor, and/or storage fees as referenced in the invoice provided to owner upon completion of work.
 - b. Accepting full responsibility to inquire and understand all service and storage rates prior to any drop-off/pick-up of Property by H2O Marine/LCP for service(s) and/or storage. Any Property dropped-off/picked-up by Lake Country Portering is direct acknowledgement and agreement to all conditions of this agreement, including pricing and payment terms as listed on the H2O Marine/LCP website, or posted at the H2O Marine/LCP facility, or referenced in Owner's invoice.
 - c. H2O Marine/LCP reserves the right, in its sole discretion, to change and/or update its service(s) and storage pricing without prior notification to Owner(s) or customers. Service(s) and storage pricing is available upon Owner's verbal request/quote, or for viewing on H2O Marine/LCP website, facility premise, and is Owner's responsibility to confirm prior to any storage or service delivery.
13. That Owner understands and agrees that any unpaid service and/or storage invoice balance over 60 days delinquent from invoice date is subject to monthly compounded calculated interest rate of 15%. H2O Marine/LCP reserves the right to withhold delivery and/or pickup of any personal Property that is subject to an outstanding delinquent invoice as referenced by invoice date. Any personal Property not picked up by June 15th of the current storage season (fall/winter) is subject to a \$50/month fee. H2O Marine/LCP will provide at least one call/text/email notice for pick up.

The signature below, or any Owner verbal request, acknowledgement, and acceptance of H2O Marine/LCP's offered services/storage, or any Owner drop-off of personal Property for services/storage, is conclusive consent of the Property to all terms and conditions of this agreement.

Property Owner Signature: _____

Property Type: _____

Pick up/Drop Date: _____ Lake: _____

Customer Name: _____

Street Address: _____

City, State, Zip: _____

Phone(s): _____ Email: _____

Storage Deposit Amount: _____ Check #/Reference: _____

Date Received: _____